

How to Replace Lost Documents After Oklahoma Tornadoes

If you lost important documents in Oklahoma’s severe storms, straight-line winds, tornadoes and flooding, including documents you’ll need to apply for FEMA assistance, you can get replacements from these contacts.

To be eligible for FEMA assistance, you may need to provide documentation to FEMA such as proof of property ownership or occupancy, proof of identity, and other personal information. But you can start your application without them.

Once you replace them, send copies to FEMA: upload them to your account at DisasterAssistance.gov, mail them to P.O. Box 10055, Hyattsville, MD, 20782-8055 or fax them to 800-827-8112 or visit a Disaster Recovery Center if one is available in your area.

Documents

- **Proof of address/residency:** Contact your local utility company to obtain a recent bill.
- **Birth certificates:** Contact the Oklahoma State Department of Health at [Birth and Death Certificates \(oklahoma.gov\)](https://BirthandDeathCertificates.oklahoma.gov). For out-of-state births, visit [Where to Write for Vital Records \(cdc.gov\)](https://WhereToWriteforVitalRecords.cdc.gov).
- **Copies of insurance policies:** Contact your insurance agent or company.
- **State tax records:** Visit the Oklahoma Tax Commission’s website at [Help Center \(oklahoma.gov\)](https://HelpCenter.oklahoma.gov).
- **Federal tax records:** Call the Internal Revenue Service at 800-829-1040, Monday through Friday, 7 a.m. to 7 p.m. local time, or log onto irs.gov.
- **Driver Licenses and State ID Card:** Visit [Renew & Replace License & ID \(oklahoma.gov\)](https://Renew&ReplaceLicense&ID.oklahoma.gov).
- **Social Security cards:** Visit [Social Security Number and Card | SSA](https://SocialSecurityNumberandCard.SSA), or call the U.S. Social Security office at 800-772-1213, Monday through Friday, 6 a.m. to 6 p.m. Central Time. For TTY users, the number is 800-325-0778.
- **Medicare cards:** Log into your Medicare account at Medicare.gov - [Create an account](https://Medicare.gov) to print or order an official copy of your Medicare card. You can also call 1-800-633-4227 (TTY users, call 1-877-486-2048) to order a replacement card to be sent in the mail.
- **Military records:** Visit the National Archives’ website at archives.gov/veterans.



FEMA

- **Green Cards:** Visit: [Replace Your Green Card | USCIS](#).
- **Real estate and property records (mortgage documents, deeds, etc.):** Contact a real estate agent, escrow agent, your mortgage company or your County Assessor's office.
- **Medical and prescription records:** Contact your doctor, clinic or pharmacy; medical and prescription records are tracked electronically.
- **Family records:** The National Archives ([archives.gov](#)) has detailed technical information on how to salvage damaged records and other information of interest to disaster survivors.

For the latest information visit [fema.gov/disaster/4776](#). Follow the FEMA Region 6 Twitter account at [twitter.com/FEMARegion6](#) or on Facebook at [facebook.com/FEMARegion6/](#).

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FEMA's mission is helping people before, during, and after disasters.

FEMA Civil Rights Office works to ensure assistance is distributed equitably, without regard to race, color, national origin, sex, age, disability, English proficiency, or economic status. Any disaster survivor and member of the public may contact the Civil Rights Office if they feel that they are the victim of discrimination. FEMA's Civil Rights Office can be contact toll-free at [833-285-7448](#). Multilingual operators are available by pressing #2 for Spanish.